



Stat-Ease, Inc. Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Design-Expert 13[®] Software

Report Date: May 2021

Product Description: Software for design of experiments (DOE).

Contact Information: support@statease.com

Notes:

Evaluation Methods Used: Testing based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |

| Standard/Guideline | Included In Report |
|---|--------------------|
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Images are all captioned and are supplemental to the text.</p> |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> | <p>Web: N/A Electronic Docs: Supports Software: N/A</p> | <p>Electronic Docs: Documentation is all HTML, its structure can be programmatically determined.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Authoring Tool: N/A | |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A | Electronic Docs: Tutorials that have specific reading sequence may be programmatically determined. |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A | Electronic Docs: Some images rely on sensory characteristics. |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A | Electronic Docs: Some tutorials refer to color-coded elements. |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | N/A |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A | Electronic Docs: Standard HTML pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---------------------------------------|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| <p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Standard HTML</p> |
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) | <p>Web: N/A Electronic Docs: N/A Authoring Tool: N/A</p> | <p>N/A</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: All documentation is titled/subtitled.</p> |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Multi-part tutorials are ordered sequentially and can be navigated either through the previous/next buttons at the bottom, or through the menu on the left.</p> |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Purpose of links in documentation can be determined from link text.</p> |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Default language can be programmatically determined.</p> |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Any component receiving focus does not change context.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | <p>N/A</p> |
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique.</p> |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Standard HTML controls.</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | N/A |
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p> | N/A |
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | Electronic Docs: Visual presentation all is above minimum contrast. |
| <p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | Electronic Docs: Text can be resized without assistive technology and without losing functionality. |
| <p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | Electronic Docs: No images of text in documentation. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: N/A Electronic Docs: Supports Authoring Tool: N/A</p> | <p>Electronic Docs: Pages can be located through menu or search.</p> |
| <p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Headings and labels describe topic or purpose.</p> |
| <p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Border around focus element.</p> |
| <p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: N/A Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p> | <p>Electronic Docs: Human language of passage/phrase can be programmatically determined.</p> |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> | <p>Web: N/A Electronic Docs: Supports Authoring Tool: N/A</p> | <p>Electronic Docs: Navigational elements that are repeated occur in same order.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Electronic Docs: Supports | Electronic Docs: Components are consistent. |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | N/A |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | N/A |

Table 3: Success Criteria, Level AAA

Notes: N/A

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.4.8 Location (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 2.4.10 Section Headings (Level AAA) | Web: N/A | Web: N/A |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| Revised Section 508 – Does not apply | | |
| 3.1.3 Unusual Words (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.1.4 Abbreviations (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.1.5 Reading Level (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.1.6 Pronunciation (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.2.5 Change on Request (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.3.5 Help (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |
| 3.3.6 Error Prevention (All) (Level AAA) | | |
| Revised Section 508 – Does not apply | Web: N/A | Web: N/A |

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------|---|
| 302.1 Without Vision | Partially supports. | Text based information is supported via Assistive Technology as noted in chapter 5. Graphical information may not be supported. |
| 302.2 With Limited Vision | Supports. | See Chapter 5. |
| 302.3 Without Perception of Color | Supports. | In general, Design-Expert uses system colors and contrasts. Overridden system colors and/or contrasts are re-configurable by the user by setting preferences within the software. |
| 302.4 Without Hearing | Supports. | This product does not require user hearing. |
| 302.5 With Limited Hearing | Supports. | This product does not require user hearing. |
| 302.6 Without Speech | Supports. | This product does not require user speech. |
| 302.7 With Limited Manipulation | Supports. | This application does not require fine motor control or multiple simultaneous keystrokes. |
| 302.8 With Limited Reach and Strength | Supports. | This application does not require fine motor control or multiple simultaneous keystrokes. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports. | Help documentation provides explanations for all software features. |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|---|
| | | Support is available if further explanation is needed |

Chapter 4: [Hardware](#)

Notes: Not Applicable.

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports. | Mouse functions have keystroke equivalents for non-graphical functions. |
| 502.2.2 No Disruption of Accessibility Features | Supports. | Does not override or interfere with OS accessibility functions. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports. | Focus controlled and displayed by standards OS functions. |
| 502.3.2 Modification of Object Information | Supports. | Software uses standard Windows calls for these functions. |
| 502.3.3 Row, Column, and Headers | Supports. | See 502.3.2 |
| 502.3.4 Values | Supports. | See 502.3.2 |
| 502.3.5 Modification of Values | Supports. | See 502.3.2 |
| 502.3.6 Label Relationships | Supports. | See 502.3.2 |
| 502.3.7 Hierarchical Relationships | Supports. | See 502.3.2 |
| 502.3.8 Text | Supports. | See 502.3.2 |
| 502.3.9 Modification of Text | Supports. | See 502.3.2 |
| 502.3.10 List of Actions | Supports. | See 502.3.2 |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 502.3.11 Actions on Objects | Supports. | See 502.3.2 |
| 502.3.12 Focus Cursor | Supports. | See 502.3.2 |
| 502.3.13 Modification of Focus Cursor | Supports. | See 502.3.2 |
| 502.3.14 Event Notification | Supports. | See 502.3.2 |
| 502.4 Platform Accessibility Features | Supports. | See 502.3.2 |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports with exceptions. | Focus cursor not selectable. |
| 503.3 Alternative User Interfaces | Not applicable. | No alternative interface provided. |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not applicable. | Software does not display video. |
| 503.4.2 Audio Description Controls | Not applicable. | Software has no audio. |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable. | Not an authoring tool. |
| 504.2.2 PDF Export | Not applicable. | Not an authoring tool. |
| 504.3 Prompts | Not applicable. | Not an authoring tool. |
| 504.4 Templates | Not applicable. | Not an authoring tool. |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| <i>601.1 Scope</i> | Heading cell – no response required | Heading cell – no response required |
| <u>602 Support Documentation</u> | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports. | Software documentation provides explanations for compatibility features built-in to Design-Expert. |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports. | Support documentation is electronic. |
| <u>603 Support Services</u> | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Support. | Stat-Ease support can provide any information upon request. |
| 603.3 Accommodation of Communication Needs | Support. | Stat-Ease support will accommodate any communication needs for support services. |

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